

# POHMS Spring Conference

May 15, 2026

SCOTTSDALE MARRIOTT AT MCDOWELL MOUNTAINS, SCOTTSDALE, AZ

- 6:30 pm**                      **Thursday, May 14    Networking Dinner**
- 7:30-9:00 am**                **Registration and Breakfast**
- 8:00-9:00 am**                **Reverse Expo for Registered Participants**
- 9:15 am**                        **Welcome & Opening Remarks**  
**POHMS President, Kim DiStasio**
- 9:30 am**                        **Legislative Update**
- 10:30 am**                       **Networking Break with Exhibitors**
- 11:15 am**                       **The Serve Method-Creating Success with Extraordinary**  
**Customer Service**  
**Charles Marshall**
- 12:15 pm**                       **A Networking Lunch**
- 1:15 pm**                        **Role of Quality in MIPPS**
- 2:15 pm**                        **Networking Break with Exhibitors**
- 3:00 pm**                        **E/M Documentation Guidelines**
- 4:00 pm**                        **Conclusion**  
**Platinum & Diamond Member Presentations, POHMS**  
**Member raffles, must be present to win cash and**  
**prizes!!!**

